

Ms Sandra Buckley
Human Resources Department
Dunnes Stores
46-50 South Great Georges Street
Dublin 2

JF/LF
18 December 2024

RE: Response to the 5% Pay Increase and Pay & Benefits Claim 2024 Unaddressed Aspects

Dear Ms Buckley

On behalf of Mandate Trade Union and our members employed in Dunnes Stores, I am writing to acknowledge the recent 5% pay increase announced by the Company. We welcome this improvement as a positive step in the right direction and a recognition of the hard work and dedication of Dunnes workers.


However, it is important to highlight that this increase falls short of the pay claim outlined in our original 2024 Pay and Benefits Claim. The claim was developed with input from your workforce, reflecting the challenges they face and their priorities for fair pay, improved benefits, and enhanced working conditions.

While the pay increase is appreciated, we are disappointed that the Company has yet to engage with the Union on the other critical elements of the claim or take meaningful action to address these issues. These matters were raised directly by Dunnes workers and remain unresolved.

In particular, we are disappointed that the Company has taken no action on paid Maternity and Paternity Leave, a key aspect of the claim. Many of your competitors in the Sector have implemented paid leave for their workers in those circumstances, and we firmly believe that Dunnes Stores workers should be able to avail of those benefits also. Providing this benefit would demonstrate your commitment to supporting workers in balancing their professional and family responsibilities.

We urge the Company to build on this positive step by engaging with Mandate to discuss the outstanding elements of the claim. We remain available to meet with company representatives at your earliest convenience to work towards a resolution that benefits all parties.

Yours sincerely
For Mandate Trade Union



Interim Assistant General Secretary
On behalf of the Dunnes National Committee

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