

Ms Heidi Fitzgerald
Head of HR
Musgrave Operating Partners Ireland
Newcastle Road
Co. Dublin

KP/LF
13 November 2023

RE: Pay & Benefits Claim 2024

Dear Ms Fitzgerald

Further to the recent Mandate Trade Union National SuperValu MOPI Membership survey, the subsequent Mandate National Shop Stewards meeting and in advance of the expiration of the current National Agreement with regard to Pay & Benefits on the 31st January 2024, the undersigned has been instructed by the National Shop Stewards Group to formally lodge on behalf of the Mandate members the following with SuperValu MOPI as the terms of the Mandate Pay & Benefits Claim 2024:

- A Pay Increase reflective of the Cost-of-Living Crisis
- Increase in Staff Discount
- Equal access to banded hours across all stores

Furthermore, Mandate have been instructed to inform the Company that there are to be no concessions with regard to the current terms and conditions enjoyed by our members.

It would be appreciated if you, could contact the undersigned upon receipt of this correspondence to arrange a mutually acceptable time, date and venue for negotiations to commence.

Yours sincerely
For Mandate Trade Union



Keith Pollard
Divisional Organiser