



Mr. Paul Duff
Store Manager
Marks and Spencer
Laurence Town Centre,
Drogheda
Co. Louth

25th July 2023
MK/MN

By Registered & Standard Post.

Re: Health and Safety Concerns – Drogheda.

Dear Mr. Duff,

I am aware a number of issues have been raised recently in relation to matters of Health and Safety concerns, this is evidenced by the correspondence from Mr. Pollard on 29th March and 12th and 29th April and the Company's responses on 6th and 29th April.

On 24th and 25th July, Mandate received several calls regarding similar concerns with water flooding in through the ceiling. There is no doubt that the Company are aware of the levels of anxiety these concerns are causing and yet the problem has not been fixed, despite your letter of 22nd April.

It would appear that areas of the store have mould on the walls, there are concerns as to the possible health implications of this type of mould, this together with the safety issues as outline in previous correspondence from Mr. Pollard, the safety of our members is still a matter that requires immediate attention.

Due to the lack of progress and the appearance of the mould, Mandate feels it necessary to contact the Health and Safety Authorities and request that they do an immediate visit to your store.

In the meantime, I would request that every effort is made to alleviate our members anxiety in what every way possible and make every effort to address the above as a matter of urgency.

Yours sincerely

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Divisional Organiser

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