

**Human Resources Department
Dunnes Stores
46-50 South Great Georges Street
Dublin 2**

**LOB/LF
13 March 2023**

RE: *Banded Hours Agreement*

To Whom It May Concern,

Following on from our commissioned research outlined in the 'Smoke and Mirrors' report, which highlighted the challenges faced by retail workers in respect of their ability to earn a decent living wage, Mandate Trade Union now believes it is time for the establishment of a Banded Hours Agreement in Dunnes Stores.

The report shows that nearly two-thirds of retail workers earn less than €451 per week, with the biggest challenge being the number of hours worked in the sector. Mandate is therefore calling for legislative change to enable workers to work additional hours, where extra working hours are available.

A substantial number of respondents to our member survey in Dunnes, currently employed on banded-hours contracts, stated they would like and need access to more hours. We believe that the establishment of a Banded Hours Agreement would be a positive step towards providing these workers with a decent weekly income.

We are therefore requesting a meeting with company representatives to discuss the creation and implementation of a Banded Hours Agreement in Dunnes Stores for the benefit of our members.

Thank you for your attention to this matter. We look forward to a positive response from the company.

**Yours sincerely
For Mandate Trade Union**



**Lorraine O'Brien
National Co-ordinator
On behalf of the Dunnes National Committee**

Mandate Head Office

**O'Lehane House
9 Cavendish Row
Dublin 1**

t (01) 8746321 / 2 / 3
f (01) 8729581
e mandate@mandate.ie
w www.mandate.ie

**General Secretary: Gerry Light
Registered Number: 604T**