

By Registered Post

15th November 2022

Mr. Gavin Doyle, Store Manager, Tesco Balbriggan, Millfield Shopping Centre, Tankardstown, Balbriggan, Co. Dublin.

Re: Health & Safety – Heating Temperature In-Store

Dear Mr. Doyle,

Further to your correspondence dated 28th October 2022 which was received by the undersigned on the 13th November 2022 in response to Mandates correspondence of the 21st October 2022, I am delighted to hear that the Health & Safety of our members is of the upmost importance to you and the Company and that all issues identified are rectified without delay.

There seems to be some uncertainty with regard to whether this issue had been raised or not with Management at a local level. I have been reliably informed that a number of members spoke with management about the heating situation, but you have stated that no members raised their concerns. I am proposing that going forward and in order to avoid any future ambiguity, I am going to advise all members to raise any concerns that they may have into the future, in writing or via email and that they should keep a copy of same. In order to assist our members, your employees, in raising with Store Management, any issues they may have going forward with your permission, I can share your email address with them to ensure that no concerns are missed.

With regard to the heating situation, you will be aware that the Safety, Health and Welfare at Work (General Application) Regulations 2007, Part 1, Section 7 Subsection (1)(G) with regard to Room Temperature clearly states:

(d) means are available to enable persons at work to measure the temperature in any workplace inside a building

It would be appreciated if you could provide, by return, what measures have been put in place at various locations in the Store, to afford our members the opportunity to monitor the temperature in the Store.

Mandate Head Office

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Registered Number: 604T

I look forward to your positive and immediate response.

Yours sincerely,

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Keith Pollard, Divisional Organiser. kpollard@mandate.ie

KP/AM:

