



www.unionlink.org

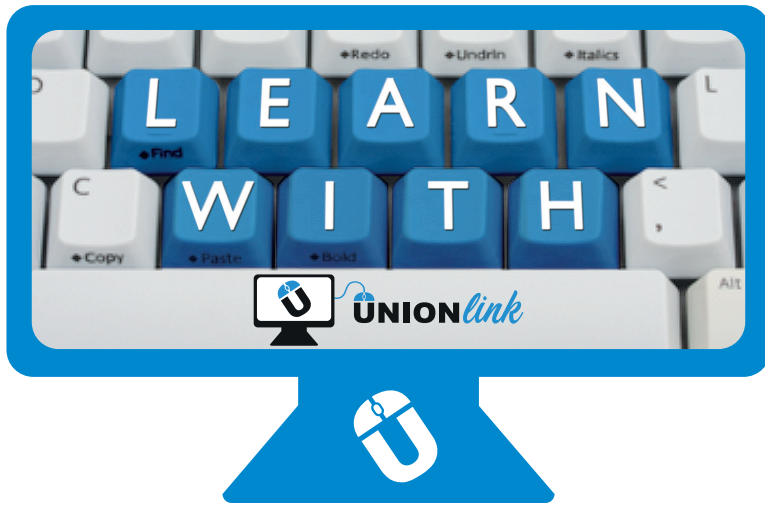
**financial
services
union**



MANDATE
ORGANISING &
TRAINING CENTRE



Online Union Learning



UNION *link* – Online Trade Union Training

The CWU, FSU and Mandate have come together to develop online learning courses that will assist our members and representatives in developing their skills. Through Unionlink all members in our sectors have an innovative way of accessing a variety of courses. Education is an important part of the Union agenda. It not only enhances personal abilities it also builds self-confidence. Unionlink assists members and representatives to create their own pathway to learning while at the same time contributing to Union aims.

If you want to explore the online learning world, then Unionlink is for you!

How *UNIONlink* **helps our members**

We believe that all our members should have the opportunity to develop their skills at a time and a place that suits them. With Unionlink this is possible as you can complete courses 24 hours a day, be it on your tablet, computer, laptop or smartphone. All courses are **free of charge** and are designed to be engaging and interactive.

Some examples of the types of courses that can be accessed are:

- Stress Management in the Workplace
- Mindfulness
- Understanding Trade Unions
- Sexual Harassment
- Whistleblowing
- Political Economy
- Getting to Know Your Computer

You can also download a Unionlink certificate once you have successfully completed your chosen course.



Helping members develop their skills

We have been assisting members and representatives to avail of learning opportunities for the last number of years. We can help you to develop your skills and create a greater awareness of courses that you might like to avail of through Unionlink. Unionlink supports a variety of e-learning courses. We have also set up partnerships with other learning providers to deliver a wider range of quality courses. This, in combination with our own expertise, has allowed us to establish a valuable online learning platform for all our members.

How **UNION** *link* helps our Representatives

To be a successful Union Representative there are core skills that you must develop. As part of the Union Representative training package, you will have access to several online courses that will ensure that you are familiar with your role, which will then be developed further as part of the classroom training. This blended learning approach ensures that our representatives have every opportunity to contribute to their Union and make a difference to our members' working lives. The content of our representative courses reinforces the ethos of the Trade Union movement while at the same time being an advanced way of representative learning.

Some examples of the types of courses for Union Representatives include:

- The Role of the Representative
- Organising and Recruitment
- Industrial Relations
- The General Data Protection Regulations
- Understanding Union Conferences

What do I do next?

- Go to our Unionlink website www.unionlink.org
- Register on Unionlink as a learner
- You will require a username and password to create an account
- Some of your required details will include your membership number, so please ensure you have this at hand when creating your account
- Once your account has been confirmed by email, you can log in and select the course on which you wish to enrol.
- Some courses require an enrolment key, which will be provided by your Union

UNION *link* support

Contact your Union's Education Officer or email support@unionlink.org for technical assistance, or if you are prompted for an enrolment key.

Your Education Officer can also advise on what courses would suit you and how you can further develop your skills.

You can access the
UNIONLINK WEBSITE
by scanning the
QR code here with your
smartphone camera.



You can find out more about
Unionlink by accessing this
INTRODUCTORY VIDEO
by scanning the QR code here.

