

Retail Workers Survey

on Covid-19



MANDATE
TRADE UNION

RETAIL
WORKERS
SURVEY

ON COVID-19

Results: 10 April - 20 April 2020

Total respondents = 6,900

Number of different companies = 300+

57% of respondents still working / 43% not at work

1 How would you rate your employer's measures to ensure staff and customers are protected from Covid-19?

EXCELLENT	25%
GOOD, BUT COULD BE BETTER	58%
POOR	13%
EXTREMELY POOR	4%

3 Have any of the following been implemented by your employer as a risk premium payment or bonus for working during the Covid-19 pandemic?

A HIGHER/PREMIUM RATE OF PAY	43%
AN ADDITIONAL STAFF DISCOUNT	31%
VOUCHER OR CASH PAYMENT	22%
NONE OF THE ABOVE	18%
REDUCED HOURS ON FULL PAY	7%
ADDITIONAL ANNUAL LEAVE	3%

5 Have additional sick pay measures been provided by your employer to cover full payment of your wages should you contract Covid-19 or if you are required to isolate?

YES	25%
NO	16%
DON'T KNOW	59%

2 Which of the following are still happening in your workplace?

SOCIAL DISTANCING AND CROWD CONTROL MEASURES NOT BEING ADHERED TO	46%
INSUFFICIENT PERSONAL PROTECTIVE EQUIPMENT	29%
SHOPPING TROLRIES/BASKETS NOT REGULARLY SANITISED	23%
INSUFFICIENT HAND SANITISER	21%
INSUFFICIENT PROTECTIVE SHIELDS/SCREENS	18%

4 What do you believe would be a fair risk premium payment on top of your normal rate of pay?

AVERAGE = 20%

6 Has a member of staff in your store been diagnosed with Covid-19?

YES	9%
NO	42%
DON'T KNOW	48%

Take the confidential survey today at:

retailsurvey.org/covid-19