

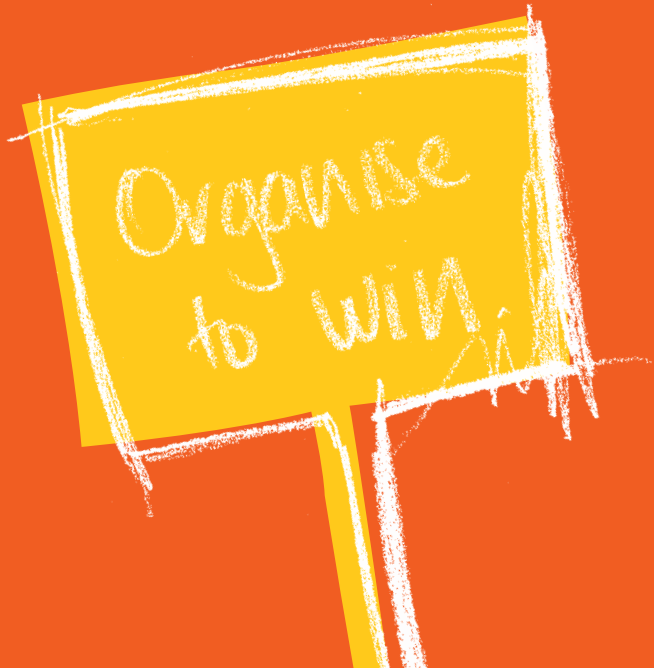
10  
GOOD  
REASONS  
TO  
JOIN  
**MANDATE  
TRADE  
UNION**

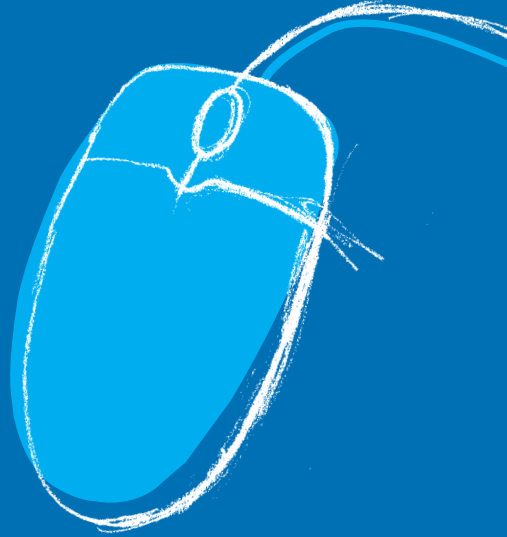


# 01

## AN ORGANISING AND CAMPAIGNING UNION

Mandate is focused on building an activist base to protect and improve your employment conditions. Through better organised workplaces and the power of collective strength we will deliver justice for working people.





# MODERN AND EFFECTIVE TRAINING

Mandate provides free courses to help you learn new skills, improve existing skills and develop you and your prospective career. We negotiate agreements with employers to pay for attendance at courses and also to provide reasonable time off for employees to attend them.



**MANDATE**  
ORGANISING &  
TRAINING CENTRE

# 02

# 03

## CAMPAIGN FOR SUCCESS

Mandate is a progressive campaigning union fighting on issues that really matter to our members, their families and society in general. Mandate campaigns challenge social injustice at all levels of Irish society.





# PROTECTION AT WORK

Highly trained and skilled Mandate Officials provide professional advice and assistance, where appropriate, on a variety of employment issues.

04

# 05

## SAFETY AT WORK

Mandate Health & Safety Representatives are trained to minimise the risk of workplace injuries and ensure that employers meet their legal obligations at all times.





# WE HELPED MARY DEFEND HER RIGHTS

Mary is a Mandate member. She was unhappy about the way she was being treated by her line manager. Mary felt she was being treated differently from her colleagues but was unsure of how to handle it. She loved her job but hated the poor atmosphere at work.

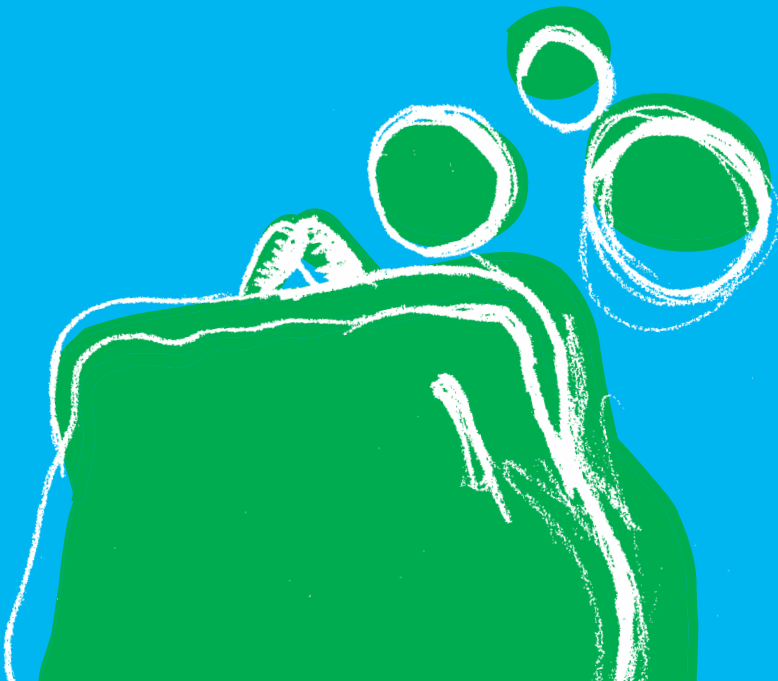
Targeted advice and assistance from trained Mandate activists on how she was entitled to be treated at work meant she was able to discuss the situation with her manager and with Mandate's assistance resolve all her issues.

**If you would like to know your rights and feel protected, just like Mary, then join Mandate.**

# 06

## BETTER PAY

Year on year, Mandate campaigns for and wins pay rises for its members. In the future, Mandate will prioritise significant flat rate floor pay increases to benefit all our members. Mandate also campaigns to close the widening gender pay gap in Irish society.







## LEGAL PROTECTION

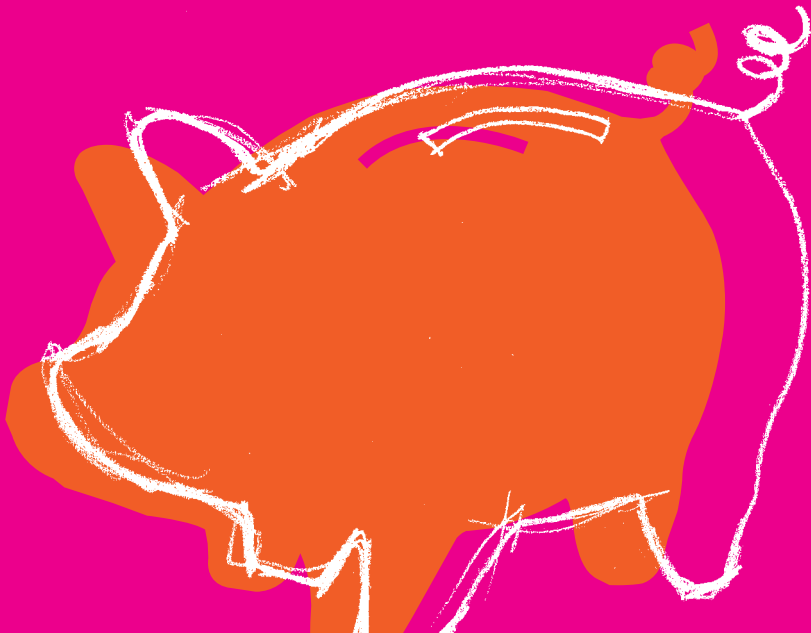
Mandate has won significant legal compensation for members who are injured as a result of an accident at work.

07

# 08

## MANDATORY PENSIONS

Mandate has secured pension schemes with a variety of retail employers and will campaign to secure mandatory pension schemes for all members working in the private sector, particularly those on low wages.





# YOU'RE LESS LIKELY TO BE DISCRIMINATED AGAINST

Mandate has won agreements with employers on respect and dignity at work policies and procedures. Mandate will continue to campaign for tougher laws to make it illegal to discriminate on the basis of sex, race, age, disability or sexual orientation.

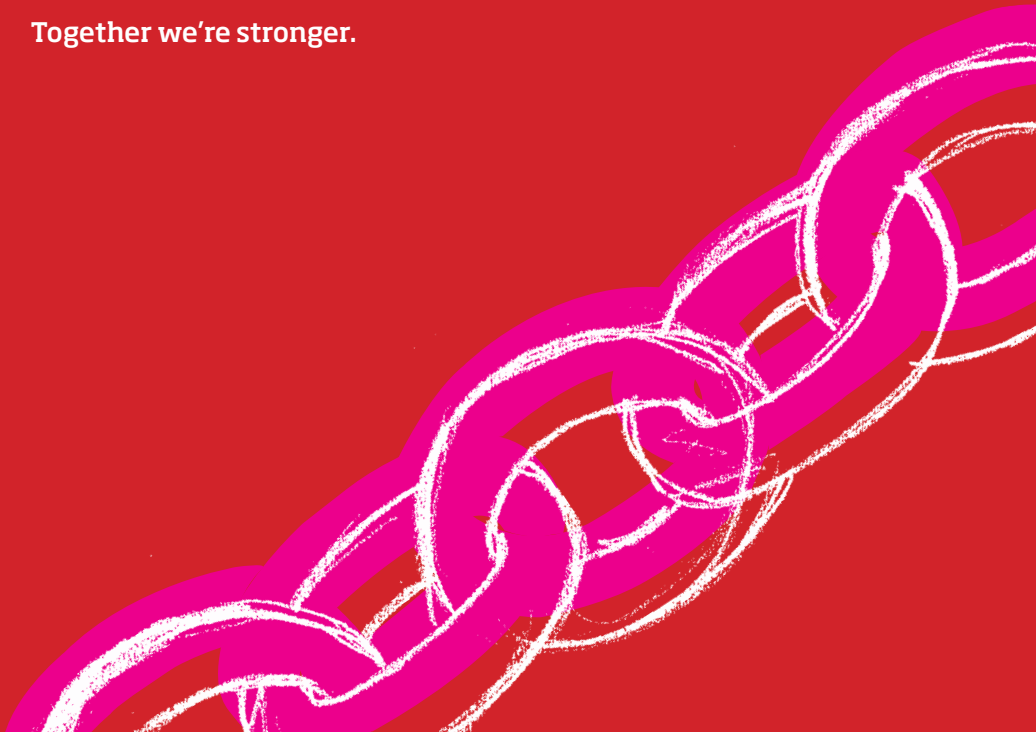
# 09

# 10

## **YOU'RE LESS LIKELY TO BE SACKED**

Membership of Mandate protects you and strengthens your voice in your workplace.

**Together we're stronger.**





# WE HELPED JOHN BALANCE HIS LIFE BETTER

John is a Mandate member who has an elderly father he cares for. John benefited from a locally negotiated agreement between Mandate and his employer which allows for a degree of flexible working to enable him to be there for his elderly father.

John has a temporary arrangement which suits his individual needs and reduces the levels of stress he was experiencing.

His employer has the benefit of a long serving employee - happier and more productive at his work.

**Like John, if you want to improve your working life,  
join Mandate.**



# **MANDATE - MAKING A DIFFERENCE AT WORK**

Joining Mandate will significantly strengthen your voice in the workplace and ensure that all retail and bar workers get a fair deal. Mandate has a long history of defending workers' rights and challenging unfair employment practices.

# **MANDATE - A BETTER DEAL FOR WORKING PEOPLE**

When you join Mandate you are entitled to special deals on holidays, insurance, education grants and, when appropriate, we also offer a legal advice service. Mandate also holds an annual draw for Gaeltacht Scholarships for the children of members.



# REGIONAL OFFICES

## **Cork:**

1-2 Emmet Place

Cork

Tel: 021 4270101

Fax: 021 4272188

Email: [cork@mandate.ie](mailto:cork@mandate.ie)

## **Limerick:**

Killoran House

Catherine St.

Limerick

Tel: 061 310010

Fax: 061 314648

Email: [limerick@mandate.ie](mailto:limerick@mandate.ie)

## **Galway:**

Mary St.

Galway

Tel: 091 562750

Fax: 091 562559

Email: [galway@mandate.ie](mailto:galway@mandate.ie)

## **Waterford:**

36 Michael St.

Waterford

Tel: 051 874631

Fax: 051 870830

Email: [waterford@mandate.ie](mailto:waterford@mandate.ie)

**[www.mandate.ie](http://www.mandate.ie)**

# WHERE TO FIND US

Mandate Head Office

O'Lehane House  
9 Cavendish Row  
Dublin 1

Tel: 01 874 6321

Fax: 01 872 9581

Email: [mandate@mandate.ie](mailto:mandate@mandate.ie)

Mandate Organising and Training Centre

Distillery House  
Distillery Road  
Dublin 3

Tel: 01 836 9699

Fax: 01 884 4114

Email: [mandateotc@mandate.ie](mailto:mandateotc@mandate.ie)



**Mandate Union.**

The Union of First Choice for Retail and Bar workers.